

Annual
WATER
QUALITY
REPORT

Reporting Year 2013



Presented By
City of Battle Creek

PWS ID#: 0000450

There When You Need Us

We are once again proud to present our annual water quality report covering all testing performed between January 1 and December 31, 2013. Over the years, we have dedicated ourselves to producing drinking water that meets all state and federal standards. We continually strive to adopt new methods for delivering the best-quality drinking water to you. As new challenges to drinking water safety emerge, we remain vigilant in meeting the goals of source water protection, water conservation, and community education while continuing to serve the needs of all our water users.

Please remember that we are always available to assist you should you ever have any questions or concerns about your water.



Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or <http://water.epa.gov/drink/hotline>.

Substances That Could Be in Water

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases, radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban stormwater runoff, and septic systems;

Radioactive Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.

How Your Drinking Water is Treated

The treatment process consists of a series of steps. First, water is drawn from a groundwater aquifer and is sent to the iron and manganese removal system. Once there, air is added to the water, which causes the iron and manganese to form into larger particles. Next, the water is filtered to remove the iron and manganese. After filtration, a small amount of phosphate product is added to keep the water from corroding pipelines and plumbing. The water is then sent to an underground reservoir. Finally, low doses of fluoride (used for dental health) and chlorine (used for disinfection) are added before the water is pumped to water towers and into your home or business.

Source Water Assessment

The state performed an assessment of our source water from the Verona and Columbia well fields in 2003 to determine their susceptibility, or relative potential, for contamination. The susceptibility rating is on a seven-tiered scale from a very low to very high: based primarily on geologic sensitivity, water chemistry, and contaminant sources. The susceptibility rating of the Verona Well Field is high and the rating for the Columbia Well Field is moderately high. Known sources of contamination within the Verona Wellhead Protection Area are being remedied to prevent movement of contamination to municipal wells. To further protect our sources of drinking water, the City of Battle Creek developed a wellhead protection plan for both well fields. If you would like to know more about the report, please contact Perry Hart, Water Superintendent, at (269) 966-3481.

Where Does My Water Come From?

The City of Battle Creek uses groundwater from the Marshall Sandstone Aquifer, drawn from the Verona Well Field located in the northeast section of the city, as its sole source of drinking water. We drill wells into the sandstone formation to collect the water that is stored there.

What is groundwater?

Groundwater is water beneath the surface of the earth that fills openings, known as pore spaces, in sand, gravel, or fractured rock. Groundwater begins as precipitation from snow or rain that passes through the soil and accumulates in the pore spaces.

What is an aquifer?

When enough water accumulates to supply a well, it is considered an aquifer. The City of Battle Creek obtains its water from a bedrock aquifer. The water is pumped from 22 wells, whose depths range from 100 to 150 feet.



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for Battle Creek

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During June 2013 we did not complete all monitoring for Total Coliform and therefore cannot be sure of the quality of our drinking water during that time.

What should I do? There is nothing you need to do at this time. This is not an emergency. You do not need to boil water or use an alternative source of water at this time.

The table below lists the contaminant we did not properly test for during June of 2013, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date additional samples were taken.

Contaminant	Required sampling frequency	Number of samples taken	When all samples should have been taken	Date additional samples were taken
Total Coliform Bacteria (Well Samples)	2 sets of 13 wells	1 set of 13 wells	6/1/2013 to 6/30/2013	7/18/2013

What happened? What is being done? On June 11, 2013, Battle Creek had two total coliform positive routine samples. We are required to take repeat samples and well samples in order to determine the quality of the water. Since there were two routine positive coliform samples, we were required to take two sets of well samples on June 12, 2013. Battle Creek only took one set of well samples. The set of samples they did take came back non-detect for total coliform. Battle Creek took the second set of samples on July 18, 2013 and would have informed you if there were any problems.

For more information, please contact Perry Hart at 269-966-3481, or the Michigan Department of Environmental Quality at 269-567-3612.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Battle Creek.

Boil Water Advisory Information

The Safe Drinking Water Act requires that we give notice for violations of the maximum contaminant level (MCL), maximum residual disinfection level (MRDL), treatment technique (TT), monitoring requirements, testing procedures in these rules, and for other situations. This Consumer's Confidence Report includes a Public Notification. It is required because we failed to meet a certain sampling requirement during 2013. This is considered a tier three notification (lowest level).

The City of Battle Creek has developed a procedure of administering Boil Water Advisories as a means of ensuring that we are providing our customers with water that meets safety and regulatory requirements. This process is done as a service to our customers and at the recommendation of the Michigan Department of Environmental Quality. A Boil Water Advisory should not be seen as a public notice that is required by rule, but rather as your water supplier doing everything we can to ensure that you are aware of the quality of your water.

When a water main is shut down to allow for repairs or improvements, there is a chance that contaminants may enter the water. As a precaution, we advise those customers affected by the work that they should boil the water before consuming it. We then take samples to determine that the water is safe. If it meets the requirements of the Safe Drinking Water Act, the boil water advisory is lifted.

Water Main Flushing

Distribution mains (pipes) convey water to homes, businesses, and hydrants in your neighborhood. The water entering distribution mains is of very high quality; however, water quality can deteriorate in areas of the distribution mains over time. Water main flushing is the process of cleaning the interior of water distribution mains by sending a rapid flow of water through the mains.

Flushing maintains water quality in several ways. For example, flushing removes sediments like iron and manganese. Although iron and manganese do not pose health concerns, they can affect the taste, clarity, and color of the water. Additionally, sediments can shield microorganisms from the disinfecting power of chlorine, contributing to the growth of microorganisms within distribution mains. Flushing helps remove stale water and ensures the presence of fresh water with sufficient dissolved oxygen, disinfectant levels, and an acceptable taste and smell.

During flushing operations in your neighborhood, some short-term deterioration of water quality, though uncommon, is possible. You should avoid tap water for household uses at that time. If you do use the tap, allow your cold water to run for a few minutes at full velocity before use and avoid using hot water, to prevent sediment accumulation in your hot water tank.

Please contact us if you have any questions or if you would like more information on our water main flushing schedule.



You may not be aware of it, but every time you pour fat, oil, or grease (FOG) down your sink (e.g., bacon grease), you are contributing to a costly problem in the sewer collection system. FOG coats the inner walls of the plumbing in your house as well as the walls of underground piping throughout the community. Over time, these greasy materials build up and form blockages in pipes, which can lead to wastewater backing up into parks, yards, streets, and storm drains. These backups allow FOG to contaminate local waters, including drinking water. Exposure to untreated wastewater is a public health hazard. FOG discharged into septic systems and drain fields can also cause malfunctions, resulting in more frequent tank pump-outs and other expenses.

Communities spend billions of dollars every year to unplug or replace grease-blocked pipes, repair pump stations, and clean up costly and illegal wastewater spills. Here are some tips that you and your family can follow to help maintain a well-run system now and in the future:

NEVER:

- Pour fats, oil, or grease down the house or storm drains.
- Dispose of food scraps by flushing them.
- Use the toilet as a waste basket.

ALWAYS:

- Scrape and collect fat, oil, and grease into a waste container such as an empty coffee can, and dispose of it with your garbage.
- Place food scraps in waste containers or garbage bags for disposal with solid wastes.
- Place a wastebasket in each bathroom for solid wastes like disposable diapers, creams and lotions, and personal hygiene products including nonbiodegradable wipes.

QUESTIONS?

For more information about this report, or for any questions relating to your drinking water, please call Perry Hart, Water Superintendent, at (269) 966-3481. The following contacts may be used for non-Battle Creek residents: City of Springfield, (269) 965-2354; Emmett Township, (269) 968-0241.

Sampling Results

During the past year we have taken hundreds of water samples in order to determine the presence of any radioactive, biological, inorganic, volatile organic or synthetic organic contaminants. The table below shows only those contaminants that were detected in the water. The state requires us to monitor for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

REGULATED SUBSTANCES							
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Barium (ppm)	2012	2	2	0.16	NA	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Chlorine (ppm)	2013	[4]	[4]	0.51	0.47–0.53	No	Water additive used to control microbes
Fluoride (ppm)	2013	4	4	0.88	0.81–1.02	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
TTHMs [Total Trihalomethanes]–Stage 1 (ppb)	2013	80	NA	42	28–52	No	By-product of drinking water disinfection
Total Coliform Bacteria (% positive samples)	2013	5% of monthly samples are positive	0	3.5%	NA	No	Naturally present in the environment

Tap water samples were collected for lead and copper analyses from sample sites throughout the community

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	MCLG	AMOUNT DETECTED (90TH%TILE)	SITES ABOVE AL/TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2012	1.3	1.3	0.556	1/31	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead (ppb)	2012	15	0	<3	1/31	No	Corrosion of household plumbing systems; Erosion of natural deposits

UNREGULATED SUBSTANCES				
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	TYPICAL SOURCE
Sodium (ppm)	2013	16	NA	Naturally present in the environment; road salting; septic systems

Definitions

AL (Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).