

Battle Creek Transit

**339 West Michigan Ave.
Battle Creek, MI 49037**

(269) 966-3588

Urban Medium

Specialized Services/5310

Annual Budgeted

2024

Total Eligible Expenses: \$0

Comments: FY 2024 Annual Specialized Services application covering the period of October 1, 2023 to September 30, 2024.

Vehicle Allocations: Community Action - 10; Marian Burch - 8; Community Inclusive Recreation 6; Battle Creek Transit - 2

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Non Financial Schedule Report

Public Service

Code	Description	Agency	Volunteer	Total
610	Vehicle Hours	36,790	0	36,790
611	Vehicle Miles	621,880	0	621,880
616	Unlinked Passenger Trips - Elderly	8,333	0	8,333
617	Unlinked Passenger Trips - Persons w/Disabilities	15,913	0	15,913
618	Unlinked Passenger Trips - Elderly Persons w/Disabilities	2,397	0	2,397

Total Passengers: 26,643

Vehicle Information

Code	Description	Quantity
655	Total Demand-Response Vehicles	25
656	Demand-Response Vehicle w/ Lifts	19
658	Total Transit Vehicles	25

Total Vehicles: 25

Miscellaneous Information

Code	Description	Quantity DR
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FY 2024 SPECIALIZED SERVICES
BUDGET DATA FORM

Name Of Applicant (legal organization name)

Battle Creek, City of

REVENUE SCHEDULE

FY 2024

Passenger Fares(paid by rider) \$ 15,000

Contract Fares (paid by another organization) \$ 75,000

Local (source) BC Community Foundation \$ 10,000

United Way \$ 5,000

Fundraiser \$ 10,000

Calhoun County Senior Mil \$ 500,000

501(c)3 \$ 110,000

\$

\$

\$

State (source) Specialized Services \$ 108,434

\$

Federal (source) \$

\$

Other (source) Program Revenue \$ 131,622

Foster Grandparent Progra \$ 5,000

Program \$ 4,000

\$

Total Operating Revenue \$ 974,056

EXPENSE SCHEDULE

Labor and Fringe Benefits \$ 519,856

Services, Materials and Supplies (gas, oil, work performed by another agency) \$ 236,000

Casualty and Liability insurance \$ 53,522

Purchased Transportation Service Within Service Area \$

Leases and Rentals	\$	<input type="text"/>
Depreciation and Amortization	\$	<input type="text" value="87,000"/>
All Other	\$	<input type="text" value="56,656"/>
Total Operating Expenses	\$	<input type="text" value="953,034"/>

Name Of Applicant (legal organization name)

Battle Creek, City of

A. DOES YOUR COORDINATION COMMITTEE MEET AT LEAST QUARTERLY?

Yes No

B. Identify the coordination committee's basic responsibilities. Provide a brief narrative of activities and/or major accomplishments the committee achieved in the previous fiscal year. Consider the following examples of activities: community events, customer input opportunities, designated leadership roles, coordination of client rides, development of specific goals and objectives, clearinghouse, central dispatch, joint driver training programs, shared maintenance, performance reviews, and budget management.

The Local Coordinating Committee (LCC) votes specifically to allocate Specialized Services funds to human service agencies. Battle Creek Transit refers riders to other agencies when it is not able to provide transportation to them as requested.

C. DESCRIBE PLANNED ACTIVITIES FOR THE NEXT FISCAL YEAR.

Each of the specialized service agencies will continue to provide transportation to senior citizens or persons with disabilities for a wide array of activities whether it be employment or work programs, medical related appointments, or simply social/recreational activities to the best of their abilities with staffing shortages affecting everyone at this time.

D. Organizations must ensure that the level and quality of service will be provided without regard to race, color, or national origin and that these groups are not adversely affected by service changes. Please describe your efforts to comply with this requirement.

BCT's Title VI Plan, including a LEP Plan was submitted to FTA's Region V in December 2022 in accordance with FTA's Title VI Circular. BCT is updating it's schedules and will continue its outreach efforts by providing them in Spanish and Burmese as well. Our website is able to be translated to almost any language by clicking a button found on the bottom of the web page. Each of the specialized service agencies also agree to provide service without regard to race, color, or national origin.

E. Act 51 requires proposals for coordinated Specialized Services assistance funding be developed jointly between existing eligible authorities or eligible governmental agencies that provide public transportation services and the area agencies on aging or any other organization representing specialized services interests.

COORDINATION COMMITTEE PARTICIPATION (List the people who have participated and the agency they represent.)

NAME	Terry Youmans	AFFILIATION	Community Action
NAME	Mark Woodford	AFFILIATION	Citizen using services & LAC Member
NAME	Paul Ecklund	AFFILIATION	Disability Network
NAME	Mary Frisby	AFFILIATION	Marian Burch Adult Day Care
NAME	Andy Tilma	AFFILIATION	Battle Creek Area Transportation Study
NAME	Jerry Sigourney	AFFILIATION	Citizen using services & LAC Member
NAME	Rhonda Ostrander-Cook	AFFILIATION	Community Inclusive Recreation
NAME	Mallory R. Avis	AFFILIATION	Battle Creek Transit

Name Of Applicant (legal organization name)

Battle Creek, City of

A. Provide the following information for your proposed service

Regular Service/Paid Driver.

Description of service and information for applicant and/or each sub-applicant as applicable (service area, schedule, type of service, etc.).

Specialized Services FY24 program is anticipated to be provided by the following agencies, all of which will be reimbursed on a per passenger basis & will utilize paid drivers & agency vehicles that have been funded following Section 5310 guidelines:

- 1) Community Action will provide demand response, door-to-door transportation services for senior citizens & persons with disabilities in Calhoun County, including rural areas. Services will be provided Monday-Friday, 8am - 5pm & Saturday 8am - 12pm. Rides will be schedule by telephone reservations.
- 2) Community Inclusive Recreation-provides accessible, supported door-to-door transportation for people with disabilities & seniors to employment, work & skill building programs, recreation, arts & community events. Services are scheduled rides, on demand, 8am - 9pm depending upon availability
- 3) Marian Burch provides ridership to those living in Calhoun County, Monday thru Friday from 7:30 am to 4:30 pm. This service is a door-to-door scheduled service for those attending the adult day care center.
- 4) Battle Creek Transit provides demand response services beyond what is required of complimentary paratransit. This service is open to the general public but primarily serves seniors & people with disabilities who do not meet ADA qualifications.

Note: Available funding for the area will be the same as the current fiscal year. Funds may be redistributed among subrecipients by agreement of the Coordination Committee.

Below, please provide the continuation funds being requested by the applicant...etc.

Applicant:

Dollar Amount Requested by Mile Estimated Miles

Dollar Amount Requested by Passenger Estimated Passengers

Do you have sub-applicants? Yes No

Volunteer Driver Service

Do You have volunteer Drivers? Yes No

Describe training efforts relating to boarding equipment/assistance, sensitivity, etc, for agency staff and volunteer drivers. Provide information for applicant and/or each sub-applicant as applicable.

1) Community Action: Boarding Equipment/Assistance-Drivers attend monthly meetings which include training & updates for assisting clients with walkers or in wheelchairs, proper wheelchair securement, operation of the wheelchair lift, securing the occupant, & what to do in case of an accident or emergency. Drivers are also trained in the proper use of boarding equipment such as wheelchair straps & lap belts. Sensitivity-Monthly meetings include training that prepare drivers to perform their duties while maintaining a respectful attitude towards every client. Drivers are trained to use "People First" language resources, to understand that not every disability is visible & to treat every client in a respectful manner. Other-Changes & updates to Policy & Procedures are discussed in monthly staff meetings. Transportation staff attend MassTransit conferences annually as funding will allow. Partnering agencies maintain & share a knowledge & training base of the changing needs of their clients & local state requirements for the program.

2) Community Inclusive Recreation: All drivers are trained in boarding assistance, recipient rights, people first language, person centered planning, & the culture of gentleness. They all have had CPR/First Aid training & maintain current certifications. They are also trained in de-escalation & non-violent intervention techniques. They receive special training on lift operation & tie downs for various designs of wheelchairs & other equipment.

3) Marian Burch: The training program for those providing services through the day care is as follows: Training orientation that covers using lockdowns for vehicles, vehicle inspection, driving each route with the assigned driver so they understand the county, use of gait belts and the wheelchair lift, in-service mandatory training on client rights, bloodborne pathogens, behavior management, Alzheimer's Dementia, Cognitive Impairment, Ethics, Elder Justice Act, Infection Control, Personal Protective Equipment, Diversity and Inclusivity, and many others.

4) BCT: Drivers complete Passenger Assistance Safety & Sensitivity (PASS) basic driver training. Drivers are trained on how to use wheelchair lifts/ramps & the proper method for securing mobility devices into the vehicles. All staff are provided customer service, equality, and diversity training. BCT provides training for new hires on the routes, all aspects of boarding & transporting passengers, & other needed trainings such as Title VI, HIPPA, confidentiality, etc. Staff receives periodic refresher training on all of the above mentioned items.